















And...That's About It

SO!

How can WoodNet provide more benefit to members?





Improving WoodNet: A Three Phase Process

- Phase 1:
 - Address critical needs
 - · Security/bug fixes
 - Improve communication between site and WAC staff
- · Phase 2:
 - Total website redesign
 - · Simplify searches
 - Simplify member registration
 - Improve aesthetics
 - Add new functions
 - Google Maps application for galleries/stores
 - Archived WoodNet e-newsletters





Phase 3: WoodNet Online Store

 Modeled after North Quabbin Woods and Adirondack Craft stores



Store Features

- · All current WoodNet functions
- Users search for products by category, location, or keyword
- Item search pages with thumbnail images
- Individual item pages (think Amazon.com)
- Purchase directly online with credit card or PayPal
- · Shipping handled by producer









Purchasing Items

- Transaction between buyer and business;
 WAC is intermediary only
- Customer purchases item, funds go to member's PayPal account
- Member handles sales tax, shipping, refunds, customer service
- WAC handles technical support, troubleshooting





Funding the Store

- · Initial funding needed for setup and piloting
 - Cost estimate still TBD
- · Long term goal: cost neutrality
 - WAC receives a commission on each sale (added automatically online)
 - Commissions pay for site maintenance, troubleshooting & updates



/atershed Agricultural Council

Benefits

- Not limited in membership like EAP grants
 membership = > networking = > sales
- 2. Potential for self-funding
- Easily tracked, quantifiable accomplishments "website directly contributed \$X to the local economy last year"
- Provides a way for local businesses to "reach beyond our borders" to markets like EoH and NYC

Reaching Beyond Our Borders

- Of 80 WoodNet members:
 - 50 have a website (other than WoodNet)
 - 6 have any online shopping capability
- · Where are prime WoodNet markets?





3

What If I Don't Sell on the Store?





What If I Don't Sell on the Store?

- Benefits
 - Retain current system of member pages for custom orders
 - Customer comes looking for something small, but gets hooked looking through listings
 - Increased site traffic (ideally)
 - Derived demand (suppliers)
 - If business improves for wood users, they will need more wood from suppliers
 - Tree to Table!





Selling the Selling

- · Marketing is critical
- If no one knows about it, how can they buy from it?
- · E-marketing focus needs to start now
 - Social media (Facebook, Twitter)
 - Blogs
 - E-bursts





Next Steps

- Survey to both WoodNet members and nonmembers to determine:
 - Familiarity with computers, PayPal, online shopping
 - Interest in store
- Develop cost estimates
- · Begin e-marketing the site





Project Timeline (subject to change)

November – December 2010: Phase 1

January – August 2011: Phase 2 January – February 2011: survey released

March – analyze survey results (go/no go)

April – August: site programming, testing, trainings for members

September – October: site live

Throughout: Marketing



